



USER MANUAL
OS Android TV / Google TV

WELCOME!

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Browse and find out how you can use the iNES Smart app on your TV.

WHAT IS iNES Smart app AND HOW CAN IT ASSIST YOU?

iNES Smart is an application for Android TV devices. You can easily download it from the Google Play store (the Android OS application store).

To access Google Play and download the iNES Smart app, you shall need a Gmail account (username@gmail.com).

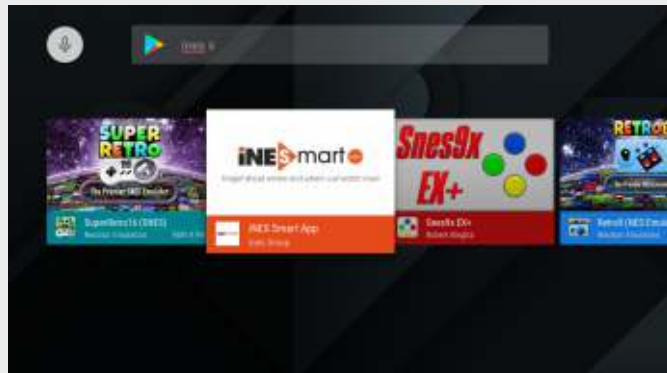
If your Smart TV does not have Android TV, we recommend using a Media Player with built-in Android TV.

HOW TO INSTALL THE iNES Smart app?

Install iNES Smart from Google Play store

1

Connect to Google Play with your Gmail address and password. Access Google Play and search for **iNES Smart**.



2

Click **SEARCH** and install the application. Select the app and click **INSTALL**.



How to set up your user profile?

To set up the **iNES Smart app** you must use the credentials that shall be delivered to your e-mail address indicated in the iNES service agreement. The e-mail will be generated from **ines-smart@ines.ro**, and will have the subject: "Welcome to iNES Smart!".

If, for various reasons, you need to **RESET YOUR PASSWORD** to access the app, you will receive a new password by e-mail through a message like the following:

Welcome User,

Please use following credeantials to access iNES Smart:
Username: user_manual
Password: 95906115

Thank you for choosing iNES Smart!
iNES Team

Hello User,

Your password for iNES Smart has been reset:
Username: user_manual
Password: 55319429

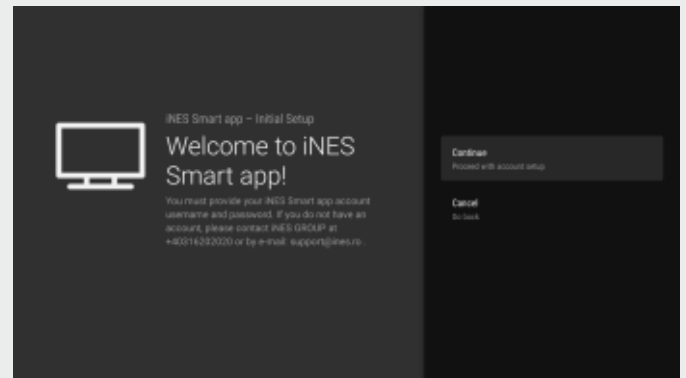
Thank you for choosing iNES Smart!
iNES Team

HOW TO INSTALL THE iNES Smart app?

How to set up the application?

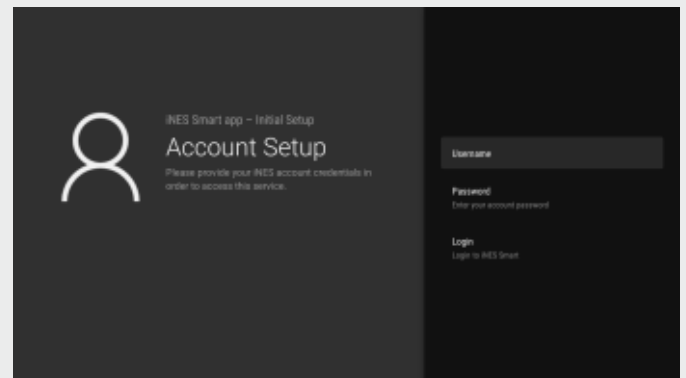
1

Open the app and click **CONTINUE**.



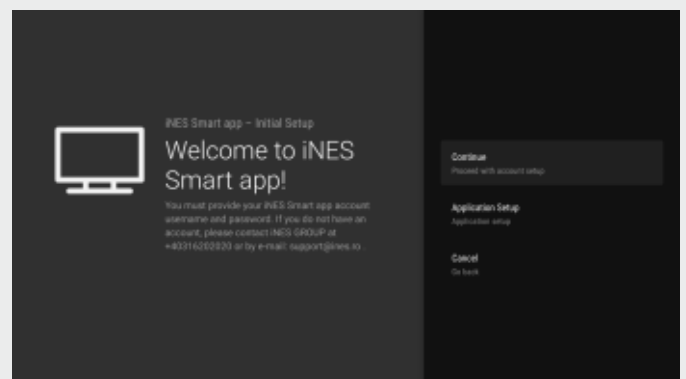
2

Fill in your credentials (username and password) received by e-mail and click the **LOGIN** button.



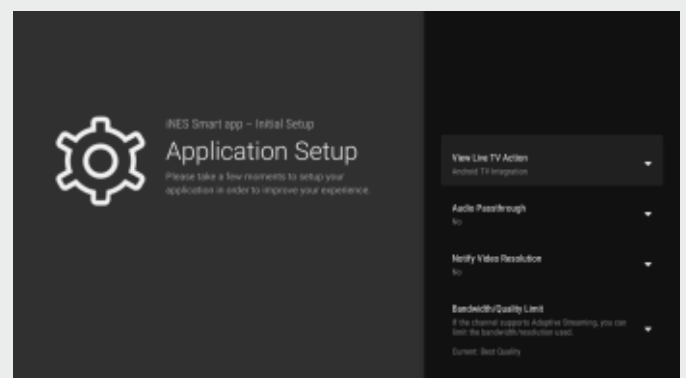
3

You are now **LOGGED** into the application.



4

Choose the viewing mode from **VIEW LIVE TV**.



HOW TO INSTALL THE iNES Smart app?

5

The app offers the possibility to choose the preferred viewing mode:

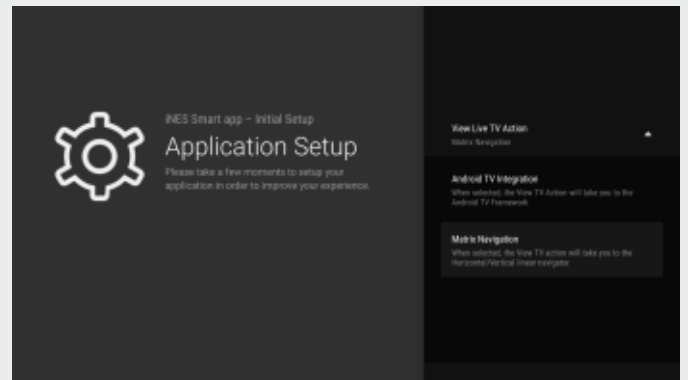
ANDROID TV INTEGRATION

Choose this version if you wish to watch the channels directly from your Android TV Operating System on your TV.

MATRIX INTEGRATION

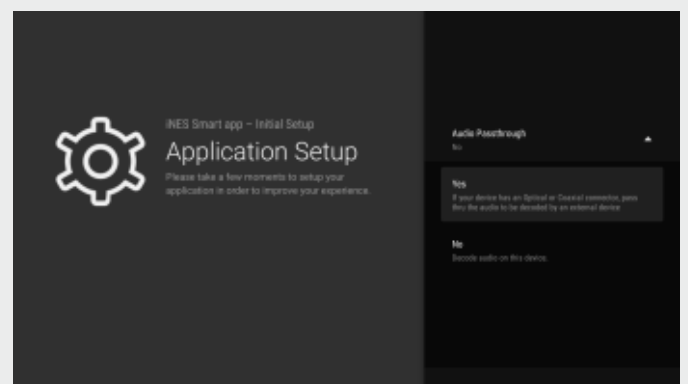
Choose this version, which was customized by iNES, if you wish to watch the channels organized by thematic categories.

You can change the viewing mode at any time from PREFERENCES.



6

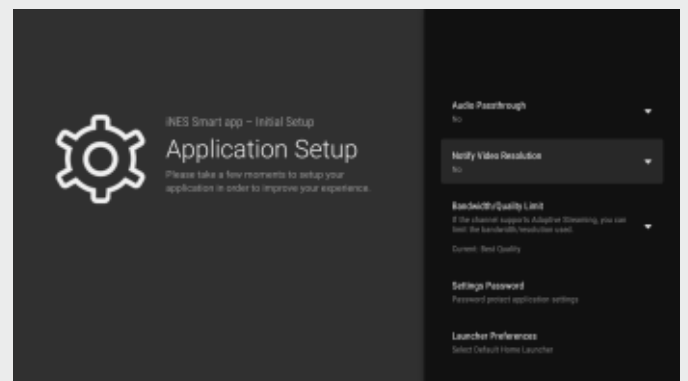
To connect to an external audio system, click YES in the AUDIO PASSTHROUGH option. Otherwise, click NO.



7

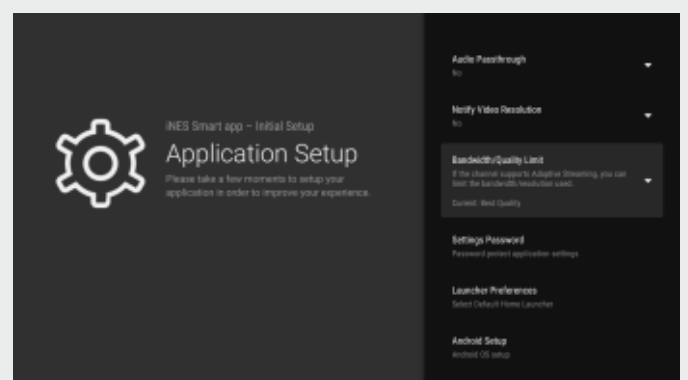
The NOTIFY VIDEO RESOLUTION feature provides details on TV channel resolution and download speed and is only useful for troubleshooting (debugging).

We recommend that you DO NOT enable this feature during the initial setup.



8

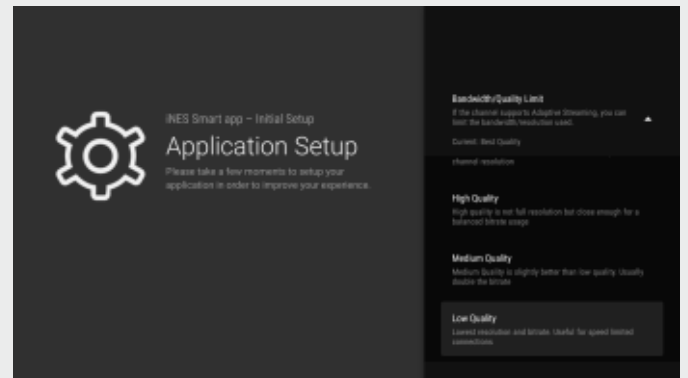
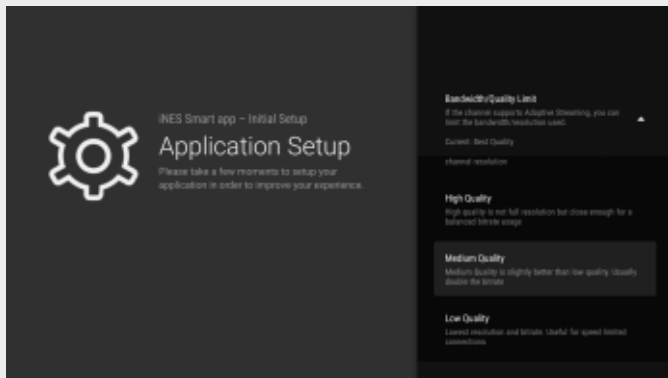
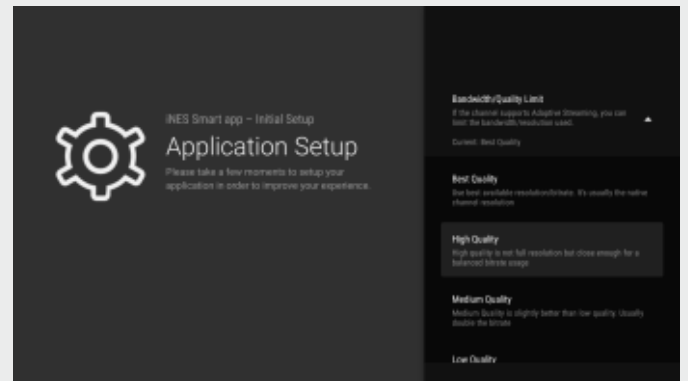
The BANDWIDTH/QUALITY LIMIT feature allows you to choose the bandwidth used to view the channels.



HOW TO INSTALL THE iNES Smart app?

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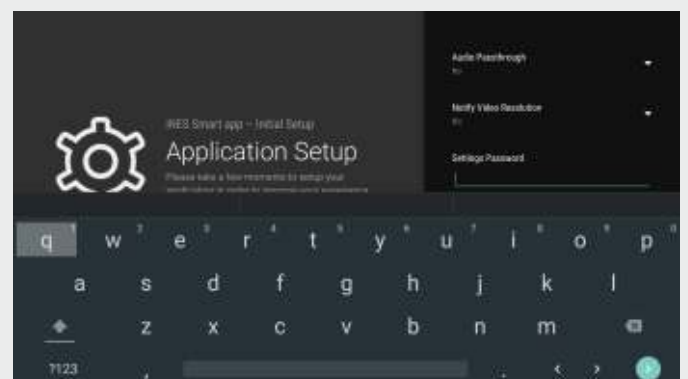
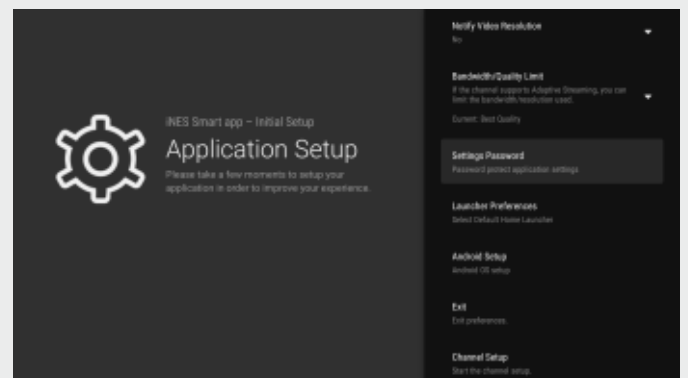
Using the **BANDWIDTH/QUALITY LIMIT** feature you can choose one of **four options**.



10

To save all current settings and **restrict unauthorized access**, choose the option **SETTINGS PASSWORD** and enter a password.

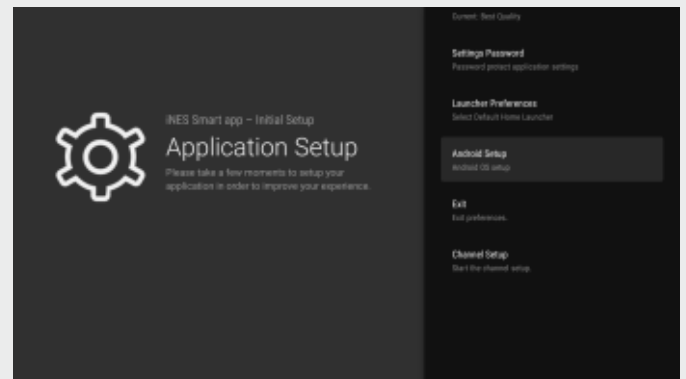
If you do not want to secure the settings, go to the next option using the **DOWN arrow**.



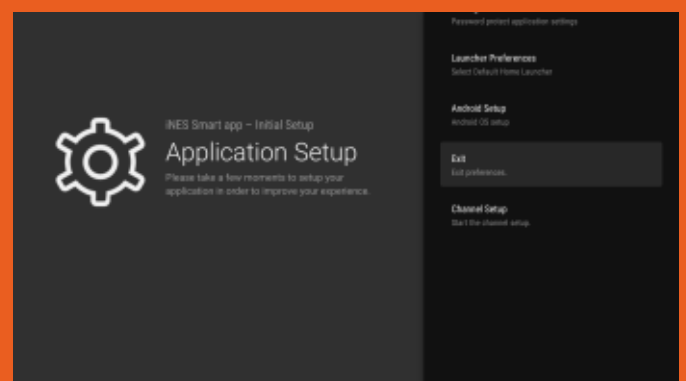
HOW TO USE THE iNES Smart?

11

The option **Android OS setup** allows you to change settings related to the Android operating system (upgrade, reboot, change wireless connection parameters etc.)



Exit Setup and get to the next step by pressing EXIT.



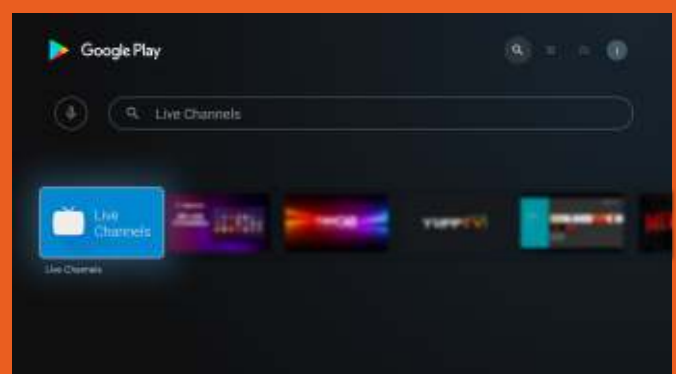
View Live TV

1

VIEW LIVE TV allows you to watch programs and **navigate** the channel list.



If your Smart TV **does not have Android TV** and you use a **Media Player with built-in Android TV**, you need to install the **Live Channels app** from the App Store, **in order to access the Live TV section.**




HOW TO USE THE iNES Smart?

TV channel unavailable

If a channel is not available, one of the messages below will appear on the TV screen:

PROGRAM UNAVAILABLE

- ▶ message displayed when distribution rights are limited.




Acest program este indisponibil
din cauza limitărilor licenței de distribuție.

This program is unavailable
due to the limitations of the distribution license.

TECHNICAL PROBLEM

- ▶ message displayed when one or several channels are unavailable for technical reasons.




Momentan acest canal este indisponibil
din considerente tehnice.

This channel is currently unavailable
for technical reasons.

GEO-BLOCKING

- ▶ message displayed when one or several channels are not available in your geographic area or the distribution rights in other networks are limited.



Acest canal nu este disponibil
în zona dumneavoastră geografică.

This channel is not available
in your geographic area.

HOW TO USE THE iNES Smart?

Preferences

The section allows you to **reconfigure** your initial settings.



Channel setup

The section allows you to download the updated **Channel List** and the **Interactive Program Guide (EPG)**. To run this process, make sure your device is on and connected to the Internet.



Diagnosis

The section provides technical data on:
Connection to content servers;
Time of the latest EPG synchronization;
Device ID.



HOW TO USE THE iNES Smart?

Diagnostic

ATTENTION! We recommend NOT to press the **RESET APPLICATION STATE** button, in order to avoid losing all previously configured settings.



Recommendations

For the "Adult" category, please refer to our Support department and request access by email, at support@ines.ro. We recommend that you use the PARENTAL CONTROL feature following the steps specific to your device. *

*iNES cannot be held responsible for access settings/restrictions regarding the "Adult" channels on the client's device.

CONTACT

For any difficulty in setting up or using the
iNES Smart app, you can contact us
at any time (24/7):

Phone: 031 620 20 20

E-mail: suport@ines.ro